

Classic Group Privacy Policy

This Privacy Policy applies, but is not limited to the activities of:

- Classic Group Entities and employees
- Managed Resorts/Clubs and employees
- Operations under licence

—as set out in Schedule A—hereinafter referred to as **Classic, We, Our, Us. You** and **Your** means the user or member of any product or service we provide.

Personal Information

In accordance with the Privacy Act, we collect personal information necessary for business purposes. We endeavour at all times to collect personal information in a fair and lawful manner, and to meet our customers' expectations that we will respect their right to control how their personal information is collected and used.

Further personal information may be collected to document or report any incident or accident at any premises owned, managed or leased by any entity or managed resort/club as set out in Schedule A.

You may gain access to, update or delete (if applicable) any personal information we hold about you. Such requests will usually be made available to you within 14 days. To protect your privacy, we will confirm your identity prior to providing this information.

Using and Disclosing your Personal Information

Classic uses your personal information to:

- Communicate with you, either electronically or by post
- Provide you with information about products or services
- Provide you with information about special promotions and offers
- Issue invoices and overdue payment notices
- Advise of pending membership expiry (where applicable)
- Ensure internal quality assurance

We do not share, sell, rent or distribute the information collected from you or about you to any third party without your permission. Classic may send the information about you to other companies or people when:

- It is necessary to provide you with a product or service that you have requested;
- Is required or authorised by law;
- It is required for insurance or medical purposes following an incident or accident;
- A third party product or service provider has been engaged; or
- It has your express consent to share the information.

Third Party Providers

Classic uses a range of third party providers to maximise the quality and efficiency of our business operations. Third party providers will sometimes have access to your personal information held by Classic and may use it providing a product or service on behalf of Classic. We require all third party providers to adhere to strict privacy guidelines and not to keep this information or use it for any unauthorised purposes.

Security

Classic is committed to high standards of data security with respect to information collected on our websites. We offer SSL encryption, the industry standard security measures for transactions made over the Internet.

For more detailed information about technologies on our websites, please contact us.

Classic endeavours to take all reasonable steps to keep any information we hold about you secure, accurate and up to date. Classic uses a sophisticated computer data network, and all access to the computers and system devices are password controlled. Employees can only gain access to data if they are authorised.

We also require our employees and data processors to respect the confidentiality of any personal information held by Classic. Data is stored in a secure data centre environment, with daily backups of all data taken and a copy of all data kept offsite. Our data network is totally private and not accessible over the Internet. We use sophisticated detection and intrusion technologies to ensure that there are no network security breaches.

If Classic becomes aware of any ongoing concerns or problems concerning our privacy practices, we will take these issues seriously and work to address these concerns. If you have any further queries relating to our Privacy Policy, or you have a problem or complaint, please contact us.

Future Changes

Our commitment to continually improving our services means that our business will continue to evolve as we respond to customers needs. From time to time our policies will be reviewed and may be revised. Changes to Classic Group's Privacy Policy will be made by posting an updated version of the policy on our websites and may be communicated in subsequent publications, mailouts or communications [as applicable].

Contact Us

If you have any further queries relating to our Privacy Policy, or you have a problem or complaint, please contact us.

Privacy Officer
PO Box 384
Coolangatta Qld 4225
Australia

Tel: 07 5595 7555
Fax: 07 5595 7500
Email: privacyofficer@classicholidayclub.com.au

SCHEDULE A

This Privacy Policy applies, but is not limited to the activities of all Classic Group entities, managed resorts/clubs and other operations as follows:

Classic Group Entities

Classic Clubs Limited [incl authorised representative licensee operations]	ABN 54 104 824 964
Classic Exchanges Pty Ltd	ABN 72 109 658 326
Classic Finance Services Pty Ltd	ABN 79 115 087 771
Classic Holiday Club Pty Ltd	ABN 73 106 218 606
Classic Holiday Club [Registered Scheme ARSN 111 354 440]	ABN 88 528 757 604
Classic Leisure Pty Ltd	ABN 99 097 693 144
Classic Property Management Pty Ltd	ABN 87 001 566 221
Classic Property Holdings Pty Ltd	ABN 66 053 220 269
Classic Properties Australia Pty Ltd	ABN 86 089 053 609
Exchange & Play	Qld BN 18428654
Interchange Club Limited [Responsible Entity]	ABN 82 095 069 024
Interchange Vacation Club [Registered Scheme ARSN 096 286 396]	ABN 98 113 122 980
IYC Travel Pty Ltd	ABN 12 134 669 695

Managed Resorts/Clubs

Beach House Seaside Resort Limited	ABN 37 010 534 764
Beach House Commercial Plaza Property Trust	ABN 79 918 927 759
Beach House Community Titles Scheme 8686	ABN 50 750 538 803
Beachcomber International Resort Limited	ABN 41 010 899 368
Beachcomber International Community Titles Scheme 5429	ABN 60 627 769 216
Capri Waters Country Club Ltd	ABN 86 003 238 051
Cedar Lake Country Club Ltd	ABN 21 009 986 814
Classic Getaway Club	Qld BN 21033110
Don Pancho Beach Resort Ltd	ABN 88 010 546 317
Golden Shores Holiday Club Limited	Qld BN 21272219
HMI @ Calypso Plaza	ABN 99 097 693 144
Mango Tree Vacation Club	Qld BN 6992754
Pacific Palms Resort Ltd	ABN 67 002 937 920
Palm Court Limited	ABN 60 010 074 334
Surfers Royale Limited	ABN 90 010 502 575
The Trustee for Sandy Point Beach Resort Club Trust	ABN 65 497 378 068
Tiki Village International Ltd	ABN 78 002 261 592
Tiki Village Timeshare Trust [Registered Scheme ARSN 096 228 634]	ABN 89 278 365 818
Lake Eildon Country Club Ltd [Mansfield Country Club]	ABN 66 005 642 937
Vacation Club Limited (Vacation Village)	ABN 26 001 724 787

Notes:

The Terms & Conditions of Use and this Schedule are subject to change without notice.

Whilst every attempt is made to ensure the accuracy of the list is maintained, there may be times when the information may be inaccurate.

Classic regrets any inconvenience this may cause, however, will endeavour to ensure updates are undertaken and released in a timely manner.

Please contact us if you suspect there may be inaccuracies in this Schedule.